



Online ServSafe Certificate Instructions

Enter the following web address: <https://www.servsafe.com/starters/index.aspx> then.....

- Login
- Register
- Purchase
- Select ServSafe Food Handlers Course
- Select California (select the one that is \$15.00)
- Add to shopping cart
- Select Checkout
- Complete transaction with credit card
- You will receive a confirmation e-mail
- Go back to the website and click “Take Online Course”
- Click “Get Started”
- Click “Launch Course” to Begin

Please be sure that your speaker volume is up in order to listen to the video for the course.

Common Problems you might encounter:

- The course tries to launch but is not able to because your pop-up blocker is on. If you encounter this problem, disable your pop-up blocker. If you do not know how to disable your pop-up blocker, go to www.google.com and type in “How to disable my pop-up blocker” and follow instructions.
- The course tries to play the video but your Flashplayer has not been updated or installed. If you want to try to install the Flashplayer visit <http://get.adobe.com/flashplayer/completion/activex/?a=true> You will want to download “Adobe Flashplayer”. If you do not know how to download and install this program visit their contact page <http://www.adobe.com/aboutadobe/contact.html> and click on “I am having trouble downloading and installing my software” and proceed from there.

If you need to contact ServSafe you can email at servicecenter@restaurant.org or call at 1(800) 765-2122 Monday - Friday 8:30 a.m. - 6:30 p.m. (U.S. Central Standard Time)

Fax Certificate with your Agency Name to the Agency Coordinator at 209-239-2086.

