



Servsafe info

You will ENTER the link below

<https://www.servsafe.com/starters/index.aspx>

Then...

- Click "Buy Products" The course you will need to purchase is \$15.00
- Click on the state of CA
- Click on "add to shopping cart" for the "ServSafe Starters California Food Handler Training" course.
- Click "Take online course"
- Click "get Started"
- Then you will click on "New User" and fill out all of your information to register.

After that you will probably log in and pay. THEN click "take online course", "get started" and then the course link should be the next screen and you can click "launch course" to begin. Since they recently changed the web this might not be the exact path to the course but this is basically the way to get there. It is very user friendly so you should be able to navigate through with no problem. Make sure your speakers are on so you can hear the narration.

Common Problems you might encounter:

- The course tries to launch but is not able to because your pop-up blocker is on. IF you encounter this problem, disable your pop-up blocker. My suggestion is that if you do not know how to disable your pop-up blocker, go to www.google.com and type in "How to disable my pop-up blocker" and follow instructions that you find there.
- The course tries to play the video but your Flashplayer has not been updated or installed. If you want to try to install the flashplayer, here is the website <http://get.adobe.com/flashplayer/completion/activex/?a=true> You will want to download "Adobe Flashplayer". IF you do not know how to download and install this program my suggestion is that you go to their contact page, <http://www.adobe.com/aboutadobe/contact.html> and click on "I am having trouble downloading and installing my software" and proceed from there.

NOTE: Please be sure that your speaker volume is up in order to listen to the video for the course.

Here is the email for the ServSafe certification dept. servicecenter@restaurant.org

They also have a phone number contact, Toll Free: (800) 765-2122 Monday through Friday 8:30 a.m. - 6:30 p.m. (U.S. Central Standard Time)

***Fax Certificate, including a cover page stating your agency name,
ATTN: Agency & Program Coordinator, 209-239-2086***



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